Software Applications Manager

Department	Software Applications (and part of wider IT team)	Start	ASAP
Location	Lutterworth – 4 days in Office / 1 day possible WFH	Reporting to	Head of IT
Hours	37.5 Hours per week Mon-Fri (9am-5pm)	Salary	£45,000.00

About the Role

As the Software Applications Manager, you will lead and develop the Software Applications team, ensuring the effective delivery, support, and improvement of Elmhurst Energy's software products. You will play a key role in managing software application projects, driving quality assurance, and ensuring seamless collaboration between development, business analysts, and stakeholders.

This is a hands-on leadership role requiring a mix of technical expertise, strategic thinking, and people management. You will be responsible for overseeing software application support, ensuring compliance with industry regulations, and maintaining high service levels for both internal users and external customers.

What can I expect to do in the role?

As the Software Applications Manager, you will lead a team responsible for supporting, maintaining, and improving Elmhurst's software applications. You will work closely with developers, business analysts, and stakeholders to ensure high-quality software delivery and an excellent user experience. Your day-to-day responsibilities will include:

- Leading the Software Applications team, ensuring effective collaboration, workload management, and professional development.
- Assisting with software projects, ensuring timely delivery of high-quality applications that meet business and regulatory requirements.
- Managing budgets and partner relationships – Oversee software-related budgets for support and project spend. Maintain strong business relationships with software integrated partners, ensuring annual licenses and support agreements are in place where applicable.
- Maintaining test environments to support development, testing, and deployment activities.
- Ensuring smooth software deployments, minimizing downtime and disruptions for users.
- Continuously evaluating existing applications, identifying areas for improvement, and driving innovation within the team.

- Ensure that Elmhurst's applications and associated architecture adhere to security best practices, protecting company data and maintaining compliance with security standards.
- Acting as a key liaison between IT and business teams, ensuring software applications align with company objectives and user needs.
- Providing technical guidance and troubleshooting support, helping the team resolve complex issues efficiently.
- Support the professional growth of team members by providing training, mentorship, and opportunities for career development. Encourage a collaborative learning culture within the team.

About you

People are what make Elmhurst great. It is the drive and commitment of our people that creates our success, which is why we focus on recruiting and developing the best talent.

Our Ideal candidate will have:

✓ Proven experience in managing a software applications or software support team.

✓ Excellent problem-solving and analytical skills with a keen attention to detail.

✓ Strong leadership skills with the ability to inspire and develop a team.

✓ Outstanding communication skills, both written and verbal.

✓ Ability to manage multiple projects and priorities in a fast-paced environment.

✓ A strong understanding of software development processes, testing, and quality assurance

Preferred skills and qualifications:

✓ Experience working in a similar role within an IT/software environment.

✓ Familiarity with software development tools such as Azure DevOps, SQL, IIS, Tortoise SVN, and Postman API testing.

✓ Product Experience: It would be great if you have any of the following or similar:

- Microsoft: Azure DevOps, SQl, Reporting, IIS, Server 2019
- Tortoise SVN Revision/Software control repository
- Postman API testing
- Sauce labs - mobile apps testing

✓ Knowledge of software testing frameworks and best practices.

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Application process

- Closing date for applications **1st June 2025**
- Our preferred application route is through our careers page on our website. Alternatively send your CV with introduction to HR@elmhurstenergy.co.uk
- First stage: We like to start with an initial 10 to 15 minute on line Teams meeting. This will cover the basics and make sure the role is what you are looking for and is worth pursuing further for both of us.
- Second Stage: Successful candidates will then be invited to attend an in person interview at our offices in Lutterworth

Details of holidays and benefits are available on the Careers page of our website